

Privacy Policy

Privacy Policy

Right-on Co., Ltd. (hereinafter referred to as The Company) recognizes the corporate obligation to respect our customers' privacy, carefully protect our customers' personal information, and conform with the following rules for the handling of personal information.

1. Observation of Laws and Regulations Related to the Protection of Personal Information.

The Company observes laws and regulations concerning the protection of personal information and appropriately handles personal information.

2. Acquisition of Personal Information

When acquiring personal information, The Company strives to clarify the purpose of use and acquire the information using appropriate and fair measures.

3. Use of Personal Information

1) The Company accumulates and analyzes the personal information of customers to maintain and enhance The Company's services, send messages related to The Company's products, events, etc., and achieve to the extent necessary other goals clarified to the customer when acquiring the data.

2) The Company may entrust the handling of personal information to a trustee selected by The Company within the extent of the purposes of use during the course of business. In this case, we take responsibility for supervising the trustee to ensure appropriate use of the personal information.

4. Provision of Personal Information to a Third Party

The Company will only provide personal information to a third party in the following cases:

- after receiving consent from the customer
- when required by laws and regulations
- when necessary to protect a person's life, body or property and difficult to receive consent from the person
- when cooperating with governments or other authorities/agencies

5. Management of Personal Information

The Company implements necessary and appropriate information security measures to maintain the accuracy and relevancy of personal information, as well as safely manage and prevent the loss, falsification, leakage or other unauthorized use of personal information. When acquiring personal information from The Company's website, encryption of personal information or other corresponding security technologies are implemented to prevent unauthorized access by any third party in the course of transmission.

6. Disclosure, Correction, Suspended Use and Deletion of Personal Information

The Company responds to customer requests for disclosure, corrections, suspension of use or deletion of their personal information as required by relevant laws and rules established by The Company within a reasonable period after employing customer identification procedures.

1) Regarding disclosure

Customers may request disclosure of their personal information. Such requests are accepted at the service desk on behalf of The Company and are handled promptly.

2) Regarding corrections, suspension of use and deletion

Customers may request corrections, suspension of use and deletion of their personal information when necessary. Such requests are accepted at the service desk on behalf of The Company and are handled promptly, usually within about one week.

7. Organization, Structure and Employee Training

1) The Company appropriately manages personal information used in business operations and structures the organization to appropriately handle personal information in business operations.

2) The Company trains employees and builds their awareness to ensure thorough execution of this privacy policy.

8. Revision of Privacy Policy

The Company revises its privacy policy to the extent necessary to protect personal information and conform to relevant laws and regulations. The revised privacy policy will take effect when it is published on The Company's website.

Supplementary Note Regarding Cookies

The Company may send cookie data to a customer's computer to enhance functionality of The Company's website. Cookies are small data files that are stored in the customer's hard disk as markers. Some web pages use them to reuse data previously entered by the customer for easier operation of the website. The Company's website does not use cookies to violate customers' privacy. In addition, information acquired by using cookies is not disclosed to any third party except the trustee entrusted by The Company to handle personal information within the scope necessary to fulfill the purposes of use of personal information.

We provide Criteo Inc. with edited information by which individuals cannot be identified. Criteo Inc. offers services such as the distribution of personalized ad mails and other advertisements to users of websites, applications, mail magazines, etc. Criteo Inc. uses cookies to provide users with advertisements personalized according to their browsing history. Please see details on Criteo and opt-out (suspension of distribution) options.

Privacy Guidelines

Privacy guidelines for Appropriate Handling of Specific Personal and Other Information

Right-on Co., Ltd. (hereinafter referred to as The Company) has defined the following privacy guidelines for the appropriate handling of personal identification numbers and specific personal information (hereinafter referred to as specific personal and other information).

1. Name of Business Operator

Right-on Co., Ltd.

2. Observation of Relevant Laws, Guidelines and Other Rules

Regarding the handling of specific personal and other information, The Company observes Japan's Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures (My Number ACT), Guidelines for Proper Handling of Specific Personal Information (for Business Operations) and Act on the Protection of Personal Information.

3. Purposes of Use

The Company uses provided specific personal and other information for the following purposes:

1) Specific personal and other information of our clients

- Documentation regarding payment reports for real estate transactions
- Documentation regarding compensation, fees, contract money and prize money

2) Specific personal and other information of our shareholders

- Documentation regarding the distribution of dividends and surplus money

3) Specific personal and other information of The Company's employees

Tax affairs:

- Documentation on certificates of income and withholding tax
- Submission work on documents of declaration, notification and application regarding property accumulation residence savings and property accumulation pension savings
- Provision to members of the employee shareholding association of documentation work on payment reports from the association

Social insurance affairs:

- Notification, application and demand for health insurance and employee pension insurance
- Notification, application, demand for certification of employment insurance and industrial accident compensation insurance

4) Specific personal and other information of The Company's employees' spouses and relatives

Tax affairs:

- Documentation on certificates of income and withholding tax

Social insurance affairs:

- Notifications of health insurance and employee pension insurance

4. Items Related to Safe Management Measures

The Company separately defines Handling Rules for Specific Personal Information to ensure its appropriate management and prevent leakage, loss, damage or other unauthorized use.

5. Continuous Improvement

The Company continues to strive to improve the handling of specific personal and other information.

6. Inquiries and Complaints Service Desk

Please contact the following service desk regarding any inquiries or complaints about The Company's handling of specific personal information.

Right-on Co., Ltd.

Management Office Service Desk: 029-858-0321

*Service hours: 10:00-12:00, 13:00-17:00 Japan Standard Time on weekdays only (excludes national holidays and New Year's holiday)